

FAQ for new Academy Platform

Why can't I log in to UiPath Academy

Before accessing UiPath Academy, please start a new Browser Session and clear all of the Cookies and Cache.

A step-by-step guide covering all browsers can be found [here](#).

Please use your active email address for login instead of the username.

If you don't remember your credentials, please reset your password. In case you don't receive the email, please make sure you check your spam/junk folder.

Is my course progress lost?

If you have previously completed the L1 Foundation training (2018.2 or 2018.3 version), your progress is reflected in the new RPA Developer Foundation against the new titles.

Selectors, Debugging and Data Manipulation have to be completed all over again. These 3 courses are more in-depth than in the previous RPA Foundation versions.

If you have previously completed L2 Orchestrator (2018.2 or 2018.3 version), your progress is reflected in the new **Orchestrator for Developers** course, within **RPA Developer Foundation** Learning Plan.

Why can't I find some of the previous courses I have enrolled to?

Starting with March 2020, we have retired the content was outdated, including the localized versions of it.

A full list of retired courses can be found [here](#).

We have also updated the entire Catalog Taxonomy to facilitate your learning experience.

[This document](#) highlights the difference between OLD course names and NEW course names.

I cannot download my Diploma of Completion

Not all of the Academy Courses have a Diploma of Completion attached.

All of the diplomas for active Academy Courses and Learning Plans have been emailed to our users.

The diplomas for all courses you have completed in the past will reach you on email in about 2 weeks.

Please note the email with your diplomas can land in the Junk/Spam folder of your email.

What are the courses with a Diploma of Completion attached

Not all of the Academy Courses have a Diploma of Completion attached.

From courses, only **RPA Starter** will issue a Diploma a Completion after you completed the course.

For Learning Plans, you will receive Diploma of Completion for:

RPA Developer Foundation

RPA Developer Advanced

RPA Business Analyst

RPA Infrastructure Engineer

RPA Implementation Manager

RPA Solution Architect

For any issue or concern, please contact us [here](#).

Thank you,
UiPath Academy Team